

Occupation Profile

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Social and Human Service Assistants
(SOC Code : 21-1093)
in San Diego County

Assist professionals from a wide variety of fields, such as psychology, rehabilitation, or social work, to provide client services, as well as support for families. May assist clients in identifying available benefits and social and community services and help clients obtain them. May assist social workers with developing, organizing, and conducting programs to prevent and resolve problems relevant to substance abuse, human relationships, rehabilitation, or adult daycare. Exclude "Rehabilitation Counselors" (21-1015), "Personal and Home Care Aides" (39-9021), "Eligibility Interviewers, Government Programs" (43-4061), and "Psychiatric Technicians" (29-2053).

Employers usually expect an employee in this occupation to be able to do the job after Moderate-term on-the-job training (1-12 months) .

San Diego County is the same as San Diego-Carlsbad MSA.

Occupational Wages [\[Top\]](#)

Area	Year	Period	Hourly Mean	Hourly by Percentile		
				25th	Median	75th
San Diego-Carlsbad MSA	2020	1st Qtr	\$19.59	\$14.55	\$17.71	\$23.66

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Occupational Projections of Employment (also called "Outlook" or "Demand") [\[Top\]](#)

Area	Estimated Year-Projected Year	Employment		Employment Change		Annual Avg Openings
		Estimated	Projected	Number	Percent	
San Diego County	2016 - 2026	2,250	2,620	370	16.4	320

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Job Openings from JobCentral National Labor Exchange [\[Top\]](#)

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Within miles of Zip Code.

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Industries Employing This Occupation (click on Industry Title to View Employers List) [\[Top\]](#)

Industry Title	Number of Employers in San Diego County	Percent of Total Employment for Occupation in State of California	
		Number	Percent
Individual and Family Services	1,950		38.7%
Vocational Rehabilitation Services	153		7.5%

Grantmaking and Giving Services	66	6.1%
Emergency and Other Relief Services	61	5.4%
Residential Mental Health Facilities	2	5.2%
Social Advocacy Organizations	577	2.8%
Outpatient Care Centers	612	2.8%
General Medical and Surgical Hospitals	110	2.5%
Other Residential Care Facilities	39	2.4%
Nursing Care Facilities	137	1.8%
Management of Companies and Enterprises	406	1.4%
Child Day Care Services	639	1.1%

About Staffing Patterns

Training Programs (click on title for more information) [\[Top\]](#)

Program Title

[Human Services, General](#)

About Training & Apprenticeships

About This Occupation (from O*NET - The Occupation Information Network) [\[Top\]](#)

Top Tasks (Specific duties and responsibilities of this job.)

Keep records or prepare reports for owner or management concerning visits with clients.

Provide information or refer individuals to public or private agencies or community services for assistance.

Visit individuals in homes or attend group meetings to provide information on agency services, requirements, or procedures.

Interview individuals or family members to compile information on social, educational, criminal, institutional, or drug history.

Submit reports and review reports or problems with superior.

Advise clients regarding food stamps, child care, food, money management, sanitation, or housekeeping.

Consult with supervisor concerning programs for individual families.

Oversee day-to-day group activities of residents in institution.

Assist in locating housing for displaced individuals.

Transport and accompany clients to shopping areas or to appointments, using automobile.

[More Tasks for Social and Human Service Assistants](#)

Top Skills used in this Job

Active Listening - Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

Service Orientation - Actively looking for ways to help people.

Social Perceptiveness - Being aware of others` reactions and understanding why they react as they do.

Speaking - Talking to others to convey information effectively.

Writing - Communicating effectively in writing as appropriate for the needs of the audience.

Monitoring - Monitoring/Assessing performance of yourself, other individuals, or organizations to make improvements or take corrective action.

Reading Comprehension - Understanding written sentences and paragraphs in work related documents.

Critical Thinking - Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.

Coordination - Adjusting actions in relation to others` actions.

Persuasion - Persuading others to change their minds or behavior.

[More Skills for Social and Human Service Assistants](#)

Top Abilities (Attributes of the person that influence performance in this job.)

Oral Expression - The ability to communicate information and ideas in speaking so others will understand.

Problem Sensitivity - The ability to tell when something is wrong or is likely to go wrong. It does not involve solving the problem, only recognizing there is a problem.

Speech Clarity - The ability to speak clearly so others can understand you.

Oral Comprehension - The ability to listen to and understand information and ideas presented through spoken words and sentences.

[More Abilities for Social and Human Service Assistants](#)

Top Work Values (Aspects of this job that create satisfaction.)

Relationships - Occupations that satisfy this work value allow employees to provide service to others and work with co-workers in a friendly non-competitive environment.

Support - Occupations that satisfy this work value offer supportive management that stands behind employees.

[More WorkValues for Social and Human Service Assistants](#)

Top Interests (The types of activities someone in this job would like.)

Conventional - Conventional occupations frequently involve following set procedures and routines. These occupations can include working with data and details more than with ideas. Usually there is a clear line of authority to follow.

Social - Social occupations frequently involve working with, communicating with, and teaching people. These occupations often involve helping or providing service to others.

[More Interests for Social and Human Service Assistants](#)

Alternate Titles

Advocates; Human Services Program Specialists; Mental Health Technicians; Addictions Counselor Assistants; Caseworkers; Independent Living Specialists; Activities of Daily Living Specialists; Case Managers; Family Development Specialists; Family Self-Sufficiency Specialists; Case Aides; Home Visitors; and Human Services Workers

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